Patient Education Material
Printed and Video
AOC  Charleston, SC 2015 Chris Kubycheck
Objective

• Increase
  – Marketability
  – Information
  – Reputation
  – LTR (likelihood to recommend)
  – Comfort/familiarity
  – Patient Dialogue

• Decrease
  – Unknown
  – Anxiety
  – Complications
  – Compliance
  – Rash Decisions
  – Costs
  – Readmissions
  – Length of Stay

• Manage
  – Expectations
    – Patient and Family
  – Discharge Disposition
    – SNF
    – Home Health
The institution uses multiple methods of instruction for adult learners in order to connect curricular concepts to useful knowledge and skills.

- Verbal
- Written
- Video
Employer Considerations

- Electronic Marketing Material
- Employer Web Content Unique URL
- All forms to be electronic
- Pre-Surgical Information to be electronic
- Provider Profiles
- Welcome Packets
- Single Point of Contact
- Discharge Information to be electronic
Video, Audio, Printed

Web Page - YouTube - VuMedi

Online Joint Replacement Class

This class provides important information about your joint replacement.

- How to prepare for surgery
- What to expect after surgery

To access the class, go to jointclass.nm.org. For questions about the surgical procedure itself, please contact your surgeon's office. For all other questions, email jointclass@nm.org.
Welcome, General Electric Members

GE Center of Excellence at Northwestern Medicine

Welcome to GE Center of Excellence (COE) for total hip and knee replacement at Northwestern Medicine, a center for hip and knee care.

At Northwestern Medicine, we've dedicated our lives to finding cures, researching new techniques, and discovering new ways of making medicine better. We are consistently ranked 15th in the nation in the U.S. News & World Report ranking of America's Best Hospitals. As one of the country's premier academic medical centers, Northwestern Memorial serves as the primary teaching hospital for Northwestern University Feinberg School of Medicine.

We are committed to the advancement of healthcare through clinical innovation, medical education, and scientific research. Simply put, it's about getting you back home and back to the things that matter most. And our approach for knowledge and new treatments is at the heart of why we never stop or settle. It starts and ends with you -- that's the unyielding focus every member of our team carries with them.

Get Started

Meet Amy, Your Patient Navigator

Amy Rodriguez is your Patient Navigator for the program. Let her help you get started with the GE Ortho Center of Excellence (COE) at Northwestern Medicine.

Phone: 312-926-CARE
Email: gecoe@nm.org

Contact

Northwestern Medicine
875 North St. Clair Street
Chicago, IL 60611

To view our campus map, please click here.

To get directions to our campus, please click here.

Location

Weather

81°F

Chicago, IL
Cloudy
55mph

Updated an hour ago
WELCOME, BOEING MEMBERS

BOEING COMPANY CENTERS OF EXCELLENCE AT NORTHWESTERN MEDICINE

Welcome to Boeing Centers of Excellence (COE) at Northwestern Medicine, a center for cardiac, spine, bariatric and hip and knee care.

As Northwestern Medicine, we're dedicated to finding cures, researching new techniques and discovering new ways of making medicine better. We are consistently ranked 10th in the nation in the U.S. News & World Report ranking of America's Best Hospitals. As one of the country's premier academic medical center hospitals, Northwestern Memorial Hospital serves as the primary teaching hospital for Northwestern University Feinberg School of Medicine.

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MEET AMY, YOUR PERSONAL CARE NAVIGATOR

Amy Rodriguez is your Personal Care Navigator for the program. Let her help you get started with Boeing Centers of Excellence (COE) at Northwestern Medicine.

Phone: 312-492-5-CARE
Email: boeingCOE@nm.org

GET STARTED

CONTACT

Northwestern Medicine
676 North St Clair Street
Chicago, IL 60611

To view our campus map, please click here.

To get directions to our campus, please click here.

LOCATION

WEATHER

84°F

Updated 24 minutes ago
Overview

Thank you for visiting Northwestern Medicine’s Online Joint Replacement Surgery Class. This class provides important information on what to expect before and after your surgery.

As a patient if you know what to expect and what to do to prepare, it often lessens your anxiety and helps you recover faster. It is also helpful to enlist the aid of a friend or family member during this time and have them view this online class.

You will need to take four steps to complete this class. Be sure to complete the entire class prior to your surgery. Click on each section to get started:

1. Before Your Surgery - 25 minutes
2. After Your Surgery - 35 minutes
3. Ask Questions - Varies
4. Take the Survey - 5 minutes

Brochures

- Total Knee Replacement
- Total Hip Replacement
Before Your Surgery

Module 1
There is both an audio and visual feature to the online module. The audio will play automatically when the page advances. To replay the narration, move your cursor over the horn found in the right lower corner of each page. Then you will see a tool bar: click on the arrow to replay and adjust the volume, by clicking on the small horn on the tool bar.

- Click link below to take module one - Preparing for Surgery
  http://www.nmh.org/jointreplacementclass/

Leg Exercises
Doing leg exercises before surgery will help speed your recovery. Follow the steps to learn how to do your leg exercises:

- Print out the Leg Exercise Guide

- Watch the Leg Exercise Video
After Surgery

Module 2
There is both an audio and visual feature to the online module. The audio will play automatically when the page advances. To replay the narration, move your cursor over the horn found in the right lower corner of each page. Then you will see a tool bar: click on the arrow to replay and adjust the volume by clicking on the small horn on the tool bar.

- Click link below to take module two – Hospital Recovery and Follow-Up Care
  http://www.nmh.org/jointreplacementclass2/

Videos
The following videos show you how to safely perform your everyday activities. Watch these videos to learn about:

- Tub Bathing

- Dressing Aids (Adaptive Equipment)

- Car Transfers with Crutches

- Using a Walker

- Using Crutches: Walking, and Navigating Chairs, Curbs and Stairs

- Using a Cane Safely
On-Line Joint Replacement Class

Multidisciplinary Joint Team

Healthcare Professionals

Patient

Orthopaedic Surgeon Resident

Social Work

Rehab
Occupational Therapist
Physical Therapist

Nursing RN/APN

Pharmacy Anticoagulation Team

Hospital Medicine Physician

Northwestern Medicine
Provider Profiles

PHYSICIAN PROFILES

Matthew Beal, MD

Board Certification:
Orthopaedic Surgery

Clinical Interests:
Hip Problems, Hip Replacement, Hip Revision, Joint Reconstructive Surgery, Knee Replacement, Knee Revision, Minimally Invasive Hip Replacement, Minimally Invasive Knee Replacement Surgery, Total Joint Care

Matthew D. Beal, MD, is an assistant professor at Northwestern University Feinberg School of Medicine. He previously was an attending orthopedic surgeon at the University of Chicago. Dr. Beal is the current residency director for the last 10 years. He is also a member of the American Orthopaedic Association, Mid-America Orthopaedic Society, and the American Orthopaedic Association. He sits on several hospital committee, including the Mid-America Orthopaedic Association and the American Orthopaedic Association. He is also a member of the Association of Medical Director of Joint Replacement Surgery and the American Board of Orthopaedic Surgery.